

## **Justifying the Use of Hiring an Outside Power Quality Consulting Company**

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In today's technology crazed world, your customers have plenty of choices. In order to stand out from your competitors, you must excel in a certain criteria that your competitors do not. Rx Monitoring Services, Inc. (RxMS) is an outside Power Quality consulting company where our core competency is selling our service, not just our products. As a company, we not only care about gathering lots of data and prescribing the right solutions, but also displaying our findings so that it is easily understood and readable for our customers.

In this time critical industry, where a business depends on equipment to manufacture their work, every second counts. Imagine having a client that experiences downtime because of a malfunction to a piece of equipment and he or she needs to know why it malfunctioned right away and they turn to you for help. With RxMS's on-call expertise and 24x7x365 continuous monitoring, you will be able to tell him or her what occurred before, during and after the event. There are many advantages when working with RxMS and their 24x7x365 continuous monitoring. You will not only have the ability to monitor multiple parameters, but you are also being proactive in preventing future issues at your site. RxMS will work with multiple vendors to make sure that the customer's needs are met and that the prescribed solution is the best solution for you and your equipment at that site. Using an outside consulting company will give you more time to allow yourself to focus on the critical day-to-day operations and leave the rest up to them.

While owning a power quality monitor is the traditional method of gathering site data, there is a high cost of owning a monitor which far exceeds the cost of the monitor itself. When owning a monitor, you need to know everything that goes along with it and how it works or you will need to hire someone who does, which will cost you more money. When leasing a monitor, you have the experts who do all the work for you. Leasing is a small investment with a big return. RxMS has developed a cost effective power quality service for their customers. Providing you with not only the calibrated test equipment, but also a detailed written report along with a follow-up conference call to discuss the prescribed solution. RxMS will save you time and money by having the data analyzed by our unbiased experts and prescribing a solution quickly within 48 to 72 hours after the data has been received.

When utilizing our service, you will have the ability to monitor power quality, air pressure, dust particles and wireless temperature & humidity monitoring. Any system can be monitored for both pre-site and of course any trouble site. Pre-site monitoring is critical to customer satisfaction because not only will it save your customer money, but it can identify problems before the equipment is installed and help prevent further power

quality issues from occurring. Once an order is placed, RxMS will package everything including an AC adapter that matches your equipment and send it so you will have it the next day at your site. The installation of the monitor is very simple and basically includes plugging it in and powering it up. There are detailed instructions that can help you through each step if need be. When the monitoring period is concluded, you send everything back to RxMS and once the engineers receive the data they will then write a detailed report along with a prescribed solution within 48 to 72 hours. An RxMS engineer can be made available 24 hours a day for any issue that may arise at your site before, during or after the monitoring period. RxMS also deals internationally as well.

RxMS is a low cost service with powerful data that can help you prevent system downtime and avoid future issues. Nowadays, managers are finding themselves dealing with more sites than they have field service engineers. Those field engineers are then given a huge work load and a good way to relieve them of that is working with a consulting company. Having the advantage of using an outside power quality consulting company will give you the ability to increase your profits and improve customer satisfaction. Our experts have written over 11,500 reports and we can quickly prescribe you with a proven solution. For further information on our service and why having an expert at your service is not a luxury, but a day-to-day necessity, please visit our website at [www.rxms.com](http://www.rxms.com) or contact us at 1-888-329-2321.